



RETURN GOODS AUTHORIZATION (RGA) FORM

Please complete and return this form to:

Falcon Parts
Attn: Returns Department
18412 - 96 Avenue
Surrey, BC V4N 3P8

Return Terms & Conditions:

- > All returns must be made within 30 days and authorized with a completed **RGA Form** and **Order Number**.
- > Return merchandise must be in the **original packaging** and in **resalable condition**.
- > Please note credits cannot be issued for merchandise damaged or not delivered to our facility.
- > We recommend shipping your return products via tracking courier with insurance to ensure full credit. We cannot reimburse shipping charges for any return.
- > All returns are subject to a **Restocking Fee (min. 10%)**. Special orders cannot be cancelled or returned.

Falcon Order Number:

Your Name: _____

Your Company: _____

Phone Number: _____

Address: _____

QTY	PART NUMBER	DESCRIPTION

REASON FOR RETURN	
<input type="checkbox"/> Shipping discrepancy <input type="checkbox"/> Item is not made correctly <input type="checkbox"/> Ordered part but realized not needed/wanted <input type="checkbox"/> Damaged product	<input type="checkbox"/> Ordered in error <input type="checkbox"/> Warranty credit <input type="checkbox"/> Wrong product supplied by Falcon <input type="checkbox"/> Manual page incorrect